

DOCUMENT PROCESS AUTOMATION™ (DPA)

City Innovate provides a transformative enterprise platform for government agencies with complex document-centered processes – such as procurement, policy, HR, budgeting, contracts, and grants – to accelerate time to result without compromising compliance, insight, and oversight.



STREAMLINE THE CREATION OF COMPLEX, COMPLIANT DOCUMENTS

- Automate the entire document lifecycle: increasing processing speed and reducing errors that often result from manual processing.
- Decommission point-based solutions and consolidate needed functionality into one central platform.
- Built-in collaboration and project-management tools facilitate collaboration with stakeholders. All changes and decisions are automatically logged as part of the addendum and renewal processes.
- Replace cumbersome evaluation workbooks with a modern, cloud-based system that allows evaluators to streamline the process of evaluating and selecting the most viable solution.
- Streamline contract administration at the end of the procurement process.



REDUCE RISK WITH FULLY COMPLIANT TEMPLATES

- Fully compliant document templates: City Innovate's DPA platform maintains a library of fully compliant templates for specific document types, dramatically reducing risk. Version control provides an audit trail of all updates and revisions.
- ADA compliance and addenda generation: The platform ensures compliance with state law and reduces the need for additional staff to provide ADA checks. The automated Addenda process provides redline cuts, additions, and a summary of changes. And with City Innovate, vendors automatically receive notification of an updated publication.
- Pre-qualified vendor pools: By establishing a prequalified vendor pool, government agencies can create a list of trusted suppliers who have met specific criteria and invite select vendors to apply to projects, making future procurement procedures more straightforward and time-efficient.
- Enterprise-grade security: AWS GovCloud, Azure Active Directory SSO, Encryption in transit & rest, SSL & strong access controls, SIEM security monitoring & management, WAF firewall, High-availability architecture, FIP 199 low classification.



INCREASED SPEED, EFFICIENCY, AND EFFECTIVENESS

- Reduce training time for new staff
- Increase capacity of existing procurement staff



INSIGHTS AND ANALYTICS

- Real-time analytics: City Innovate's actionable analysis and reports identify bottlenecks and provide insight. Visual reports allow agency leaders to see and understand exactly where a particular project is on its path to completion.
- Built-in intelligence: Make data-driven decisions and unlock data hidden in documents. Turn it into structured data for greater insight and accountability. A library of historical solicitations provides instant access to examples from relevant past projects.
- Visibility and transparency of document status: City Innovate's DPA platform provides visibility and insights into the status and progress of a document to all stakeholders – no more black boxes. Analytics on each state of development provides valuable data to measure, track, and manage performance.



CONNECT WITH SERVICENOW, EPROCUREMENT, AND ERP SYSTEMS

- City Innovate's platform for DPA uses open APIs to connect into the systems you depend on most.

Work at the Speed of Document Process Automation™

Contact us at enterprise@city.innovate.com

RESULTS FROM EXISTING CUSTOMERS IN CALIFORNIA

CDPH - CALIFORNIA DEPT. OF PUBLIC HEALTH

Refining the California COVID Reporting System (CCRS)

CDPH is the largest agency in California, responsible for the public health and safety of 39M Californians. After a year of a single vendor managing the COVID reporting database, CDPH decided it needed to replace both the solution itself and the vendor hosting COVID data reports. Using traditional methods this procurement would have taken 18 months. Using City Innovate's platform for Document Process Automation (DPA) it took only 5 months.

87%
time saved

50%
time saved

EDD - ECONOMIC DEVELOPMENT DEPARTMENT

16 MARKET RESEARCH PROJECTS (VENDOR DAY)

Part of the EDDNext - an ambitious initiative to remake how the Economic Development Department (EDD) interacts with people seeking unemployment and other forms of assistance - this project involved fielding 16 simultaneous market research projects. Using DPA cut the time required by 50% by streamlining production of the necessary problem statements and enabling vendors to submit their responses through an online portal.

Traditional Time: 16 months. With DPA: 8 months

CUSTOMERS IN CALIFORNIA

